

TERMS AND CONDITIONS FOR TOURIST APARTMENT RENTAL
2021 - FINQUES SOMS

General Rental conditions

Office Hours:

- A. Working days from 9:00 until 13:00 and from 15:30 until 19:30
- B. Sunday and bank holidays from 9:00 until 13:00

The apartment should be ready to be occupied between 16:00 and 19:30 hours on the day of arrival; and it must be delivered to the agency before 10:00 hours in the morning on the day of departure.

ARRIVALS AFTER OFFICE HOURS should be arranged in ADVANCE and have an additional COST . The client should arrange an estimated time with Finques Soms and inform them of any changes to that time to ensure somebody is available to show the client into the property. Finques Soms reserves the right to admit late night arrivals after 24:00 hours.

From 20:00 until 24:00 hours : 20 €
From 24:00 hours: 40 €

A number of people superior to the one indicated in the reservation WILL NOT BE ALLOWED.

A copy of the RESERVATION DOCUMENT must be delivered at arrival.

BED LINEN AND TOWELS are NOT PROVIDED with the rental.

Pets are NOT ALLOWED.

Our prices include: electricity, water, final cleaning and taxes.

The rental amount DOES NOT INCLUDE TOURIST TAX.

Payment

In order to make a RESERVATION, you will be given a maximum date to transfer the due amount of reservation indicated by Finques Soms. In case that the RESERVATION AMOUNT has not yet been effective in Finques Soms bank account at the maximum date, the pre-reservation will be automatically CANCELED by the client, without the right to any tipe of claim to the rental company.

The REMAINING AMOUNT or BALANCE of the rental must be paid by BANK TRANSFER and must be EFFECTIVE at the following bank account 2 WEEKS (14 DAYS) before the commencement of the rental. Non – payment of the balance of the rental following the before mentioned conditions may be construed as a unilateral cancellation of the contract by the client, without the right to any type of return of the reservation amount or claim to the rental company.

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CREDIT CARDS ARE NOT ACCEPTED in any case.

TOURIST TAX is not included with the rental price by law. It should be PAIED CASH at the same moment of arrival.

- 0,90 € per person and day (maximum 7 days)
- Children under 16 years old are exempt

Tourist tax cost is fixed by government agencies, any official variation of the cost or conditions will be applicable at the moment of arrival and key collection.

Deposit

Before occupying the apartment a 200 € DEPOSIT must be made in CASH money as a warranty.

This deposit will be returned to the client, after the apartment check and deductions should apply in case of breach of any of the following conditions:

- Renter have to respect all the rules of the house, building and/or the community of owners. Parties and late night reunions are not allowed in any case.
- A number of people superior to the one indicated in the reservation are not allowed in any case.
- It is a must to use sheets and pillow cases. It is not allowed to sleep in the mattres without covering to keep higiene conditions.
- The property must be left in the same conditions of order found on arrival, including all the dishes and cooking utensiles.
- Cleaning included with the reservation does not include in any case throwing garbage, cleaning dishes and throw food scraps or waste.
- All the furnitures and installations provided in the property should be left in the same conditions found on arrival. Damages should carry deductions in the deposit.

Cancellation

The reservation of any property in tourist accommodation regime is **NON CANCELABLE**.

Only and as an exception, the reservation can be canceled in two cases derived from the Covid-19 pandemic:

- Official prohibition of the activity of tourist accommodation by the Spanish or Catalan authorities
- Official lockdown resulting in closed borders and travel prohibtion. This exception does not include recommendations, instructions or other measures that do not lead to travel prohibition.

The canceltion of the reservation under the two previous exceptions, has an administrative cost of 15% of the value of the reservation.

The client is strongly advised to take out holiday cancellation insurance.